

Generative AI: A Survey of Current Practices, Challenges, and Best Practices



© 2024 Snowflake Inc. All Rights Reserved



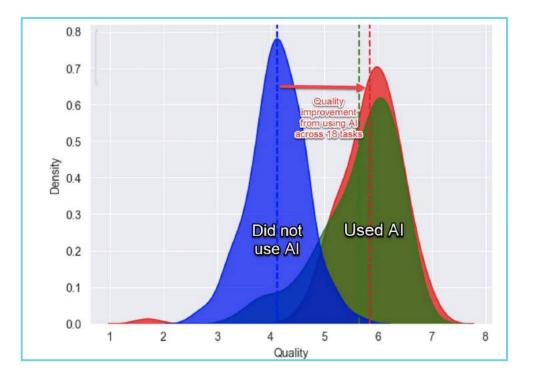


\$1 \$2 billion revenue

\$1,5 trillion market cap



Act Now: Impact of LLMs



12% More Tasks25% Faster40% Higher Quality

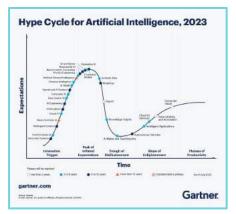
Improve Productivity!

Navigating the Jagged Technological Frontier: Field Experimental Evidence of the Effects of AI on Knowledge Worker Productivity and Quality

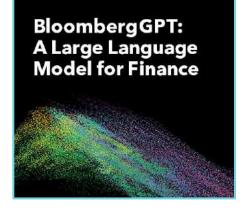
https://www.oneusefulthing.org/p/centaurs-and-cyborgs-on-the-jagged



Act Now: What we are seeing



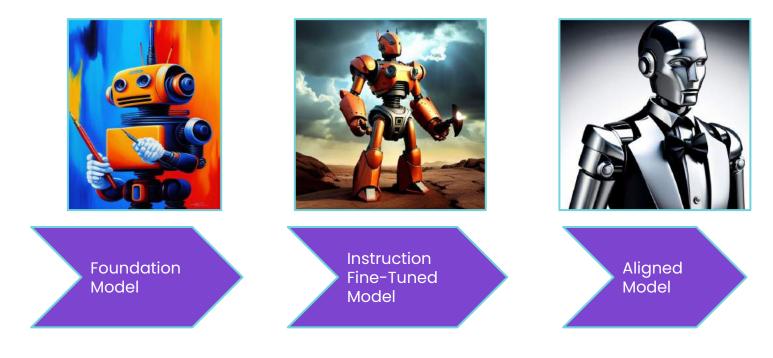




Testing LLMs Everyone is experimenting Using LLMs: Morgan Stanley AT&T

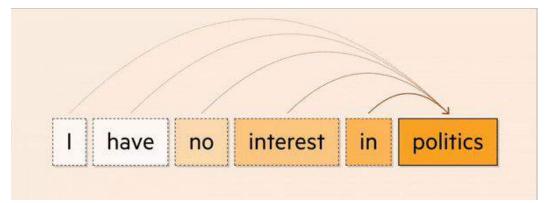
Building LLMs: Bloomberg

Recipe for ChatGPT



+ Trending in 2024

Large Language Models



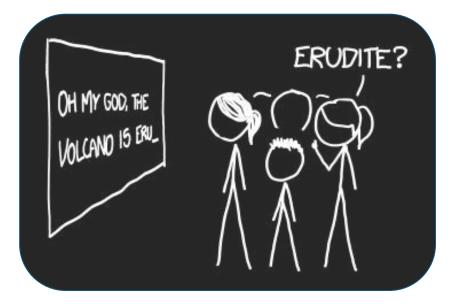
Predict the next word





https://ig.ft.com/generative-ai/

Large Language Models



Predict the next word

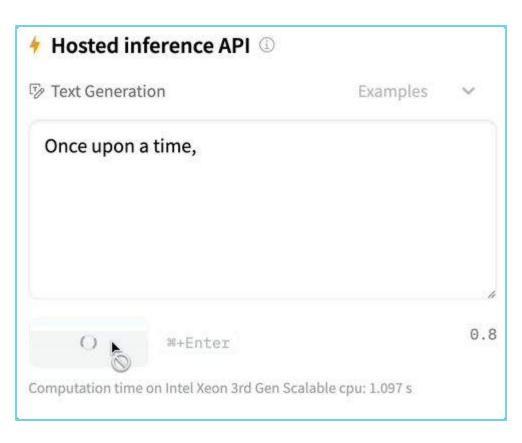




GPT-2

Trained on 10B tokens

c. 2019





This report focuses on the capabilities, limitations, and safety properties of GPT-4. GPT-4 is a Transformer-style model [39] pre-trained to predict the next token in a document, using both publicly available data (such as internet data) and data licensed from third-party providers. The model was then fine-tuned using Reinforcement Learning from Human Feedback (RLHF) [40]. Given both the competitive landscape and the safety implications of large-scale models like GPT-4, this report contains no further details about the architecture (including model size), hardware, training compute, dataset construction, training method, or similar.

no training details 🤐



Llama (Open Model)

1 trillion tokens

If you read continuously, for 10 years, you would read over 1 billion words

Today's LLMs read 1000X times as much!

Dataset	Sampling prop.	Epochs	Disk size
CommonCrawl	67.0%	1.10	3.3 TB
C4	15.0%	1.06	783 GB
Github	4.5%	0.64	328 GB
Wikipedia	4.5%	2.45	83 GB
Books	4.5%	2.23	85 GB
ArXiv	2.5%	1.06	92 GB
StackExchange	2.0%	1.03	78 GB



BloombergGPT (50B)

Train your own foundation model



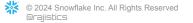


BloombergGPT Performance

	BLOOMBERGGPT	GPT-NeoX	$\mathrm{OPT}_{66\mathrm{B}}$	$BLOOM_{176B}$
ConvFinQA	43.41	30.06	27.88	36.31
FiQA SA	75.07	50.59	51.60	53.12
FPB	51.07	44.64	48.67	50.25
Headline	82.20	73.22	79.41	76.51
NER	60.82	60.98	57.49	55.56
All Tasks (avg)	62.51	51.90	53.01	54.35
All Tasks (WR)	0.93	0.27	0.33	0.47

Table 8: Results on financial domain tasks.

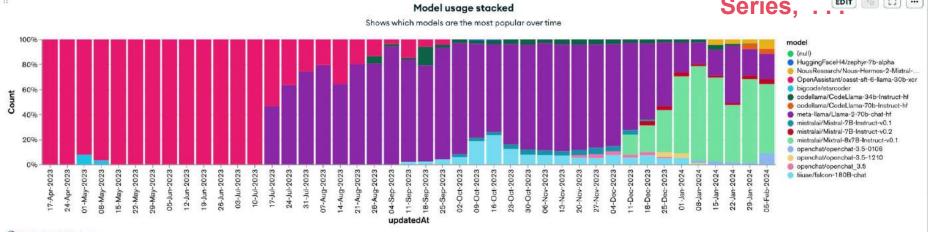
it beat (existing) open source models



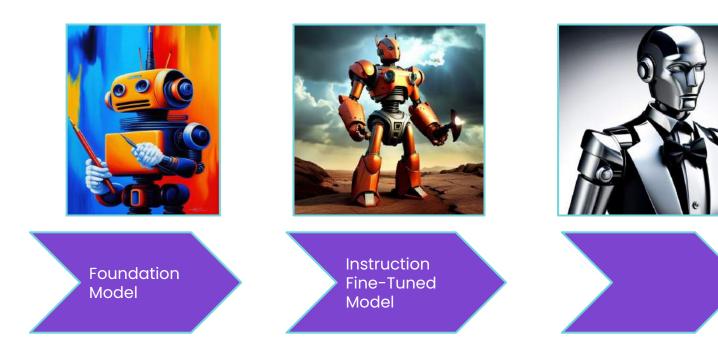
Open Source Foundation Models

Falcon (180B) LLama-2 (70B) Tigerbot LLama (65B) Falcon (40B) Gowizard Phi-1 Galactica TinyStories Palmyra-Large

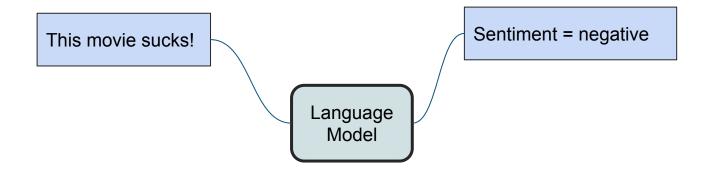
RedPajama GPT-NeoX Olmo + 80 more



Recipe for ChatGPT



Let's fine tune the model with a task

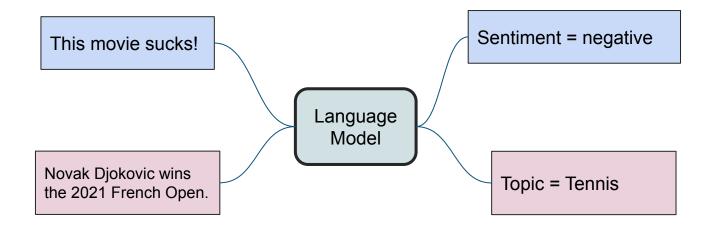


trained to classify sentiment



Jason Wei Scaling Instruction-Finetuned Language Models https://arxiv.org/pdf/2210.11416.pdf

add another task

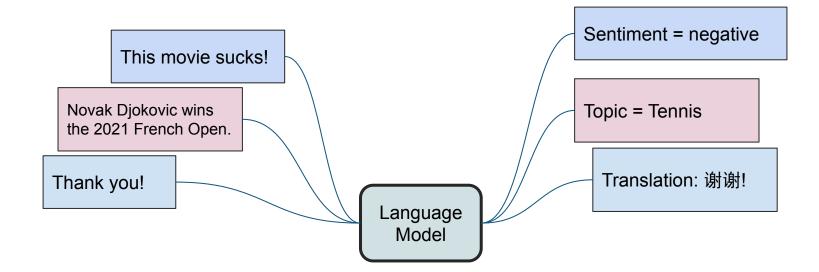


& trained to identify topic



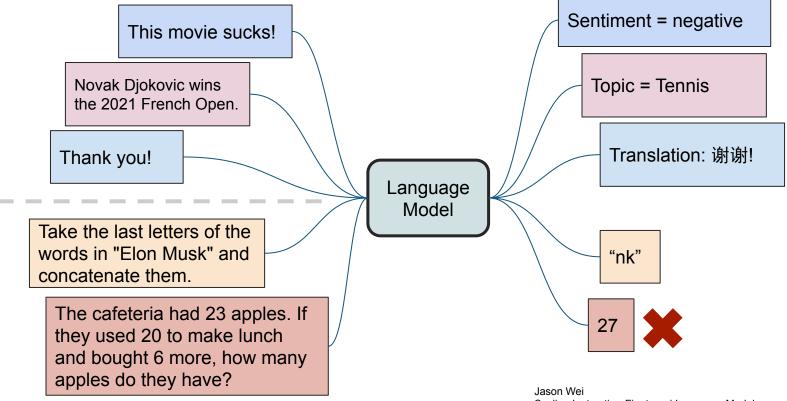
Jason Wei Scaling Instruction-Finetuned Language Models https://arxiv.org/pdf/2210.11416.pdf

Let's add another task





It can generalize to new tasks 🤯



Jason Wei Scaling Instruction-Finetuned Language Models https://arxiv.org/pdf/2210.11416.pdf





Parse unstructured data



Calculate time complexity



Keywords



Python bug fixer



Tweet classifier



Mood to color



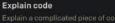
Mary the sarcastic chat bot

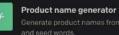


Emoji Translation



.







Airport code extractor





Turn by turn directions



R.

Ľ

Interview questions



Function from specification



Socratic tutor

Improve code efficiency





Rap battle writer

Emoji chatbot

Meeting notes summarizer

Pro and con discusser

弘

٩



Memo writer

Translation



Natural language to SQL



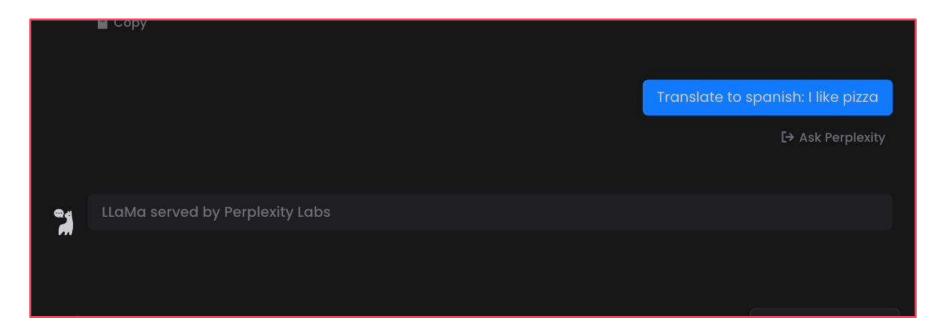
Review classifier



Lesson plan writer

OpenAl https://platform.openai.com/examples





Zero shot learning; prompting

© 2024 Snowflake Inc. All Rights Reserved

Input

 Review: This movie sucks.
 Output

 Sentiment: negative.
 Language
 positive.

 Review: I love this movie.
 model
 positive.

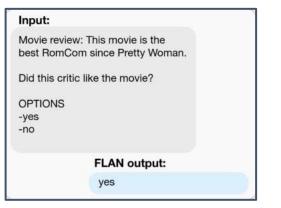
Few shot prompting



What has changed with LLMs

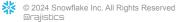
text (string)	label (class label)	
"I can't remember many films where a bumbling idiot of a hero was so funny throughout	1 (pos)	
"Master director Ching Siu Tung's perhaps most popular achievement is this series, A Chinese	1 (pos)	
"It's sort of crazy, but I taped from TCM both, this german version of MGM's "Anna…	1 (pos)	
"This version of Anna Christie is in German. Greta Garbo again plays Anna Christie, but al_	1 (pos)	
"Filmed by MGM on the same sets as the English version, but in German, Garbo's second	1 (pos)	
"After Garbo's introduction to sound in Clarence Brown's "Anna Christie", Jacques…	1 (pos)	







Prompting a LLM (days)

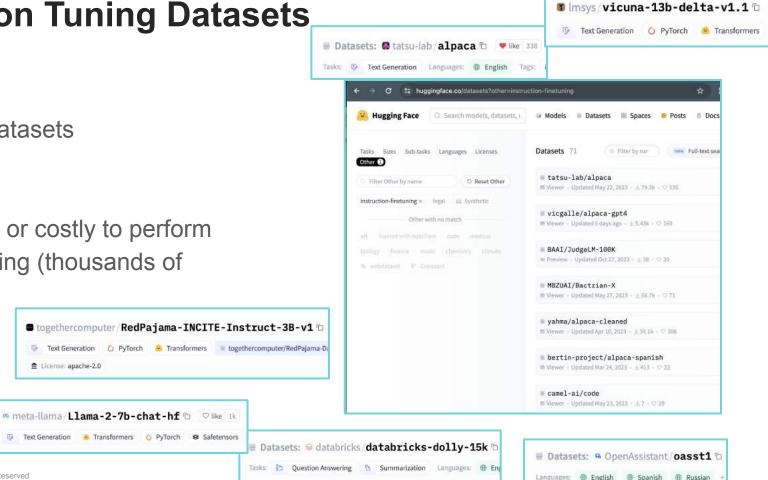


Instruction Tuning Datasets

Many public datasets to start with!

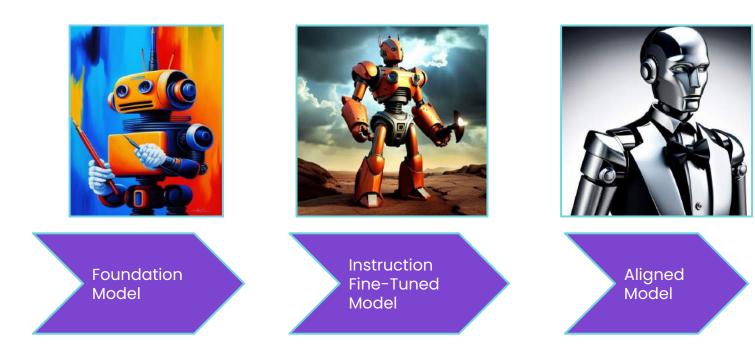
It's not difficult or costly to perform instruction tuning (thousands of examples)

10

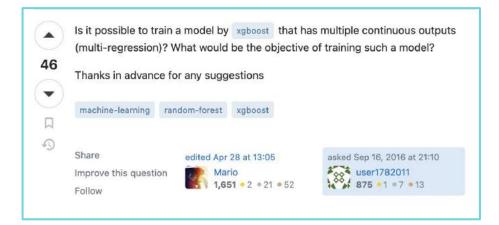




Recipe for ChatGPT



The variety of human output



6 answers submitted



The variety of human output

My suggestion is to use <u>sklearn.multioutput.MultiOutputRegressor</u> as a wrapper of xgb.XGBRegressor. MultiOutputRegressor trains one regressor per target and only requires that the regressor implements fit and predict, which <u>xgboost</u> happens to support.

```
# get some noised linear data
X = np.random.random((1000, 10))
a = np.random.random((10, 3))
y = np.dot(X, a) + np.random.normal(0, 1e-3, (1000, 3))
```

```
# fitting
multioutputregressor = MultiOutputRegressor(xgb.XGBRegressor(objective='reg:linear'
```

```
# predicting
print(np.mean((multioutputregressor.predict(X) - y)**2, axis=0)) # 0.004, 0.003, 0
```

This is probably the easiest way to regress multi-dimension targets using xgboost as you would not need to change any other part of your code (if you were using the sklearn API originally).

However, this method does not leverage any possible relation between targets. But you can try to design a <u>customized objective</u> function to achieve that.

Share Improve this answer Follow

edited May 1 at 3:31 Mario

1.575 • 1 • 19 • 49



You can use Linear regression, random forest regressors, and some other related algorithms in scikit-learn to produce multi-output regression. Not sure about XGboost. The boosting regressor in Scikit does not allow multiple outputs. For people who asked, when it may be necessary one example would be to forecast multi-steps of time-series a head.

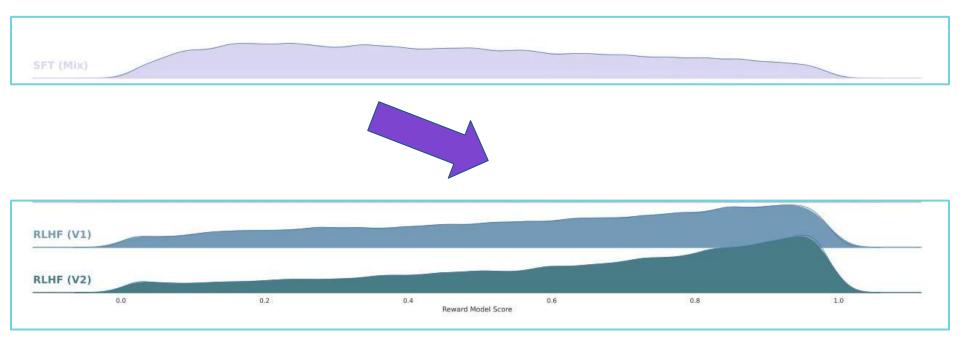
Share Improve this answer Follow



Add a comment

© 2024 Snowflake Inc. All Rights Reserved @rajistics

Distributions of outputs



© 2024 Snowflake Inc. All Rights Reserved

Llama 2: Open Foundation and Fine-Tuned Chat Models: https://arxiv.org/abs/2307.09288

The variety of human output \rightarrow **Preferences**

My suggestion is to use <u>sklearn.multioutput.MultiOutputRegressor</u> as a wrapper of xgb.XGBRegressor. MultiOutputRegressor trains one regressor per target and only requires that the regressor implements fit and predict, which <u>xgboost</u> happens to support.

```
# get some noised linear data
X = np.random.random((1000, 10))
a = np.random.random((10, 3))
y = np.dot(X, a) + np.random.normal(0, 1e-3, (1000, 3))
```

```
# fitting
multioutputregressor = MultiOutputRegressor(xgb.XGBRegressor(objective='reg:linear'
```

```
# predicting
print(np.mean((multioutputregressor.predict(X) - y)**2, axis=0)) # 0.004, 0.003, 0
```

This is probably the easiest way to regress multi-dimension targets using xgboost as you would not need to change any other part of your code (if you were using the sklearn API originally).

However, this method does not leverage any possible relation between targets. But you can try to design a <u>customized objective</u> function to achieve that.

Share Improve this answer Follow

edited May 1 at 3:31 Mario

1.575 • 1 • 19 • 49



You can use Linear regression, random forest regressors, and some other related algorithms in scikit-learn to produce multi-output regression. Not sure about XGboost. The boosting regressor in Scikit does not allow multiple outputs. For people who asked, when it may be necessary one example would be to forecast multi-steps of time-series a head.

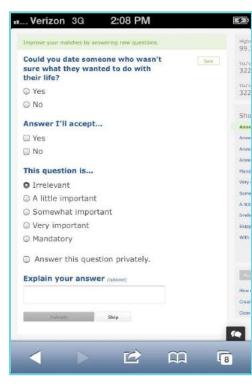
Share Improve this answer Follow



Add a comment

© 2024 Snowflake Inc. All Rights Reserved @rajistics

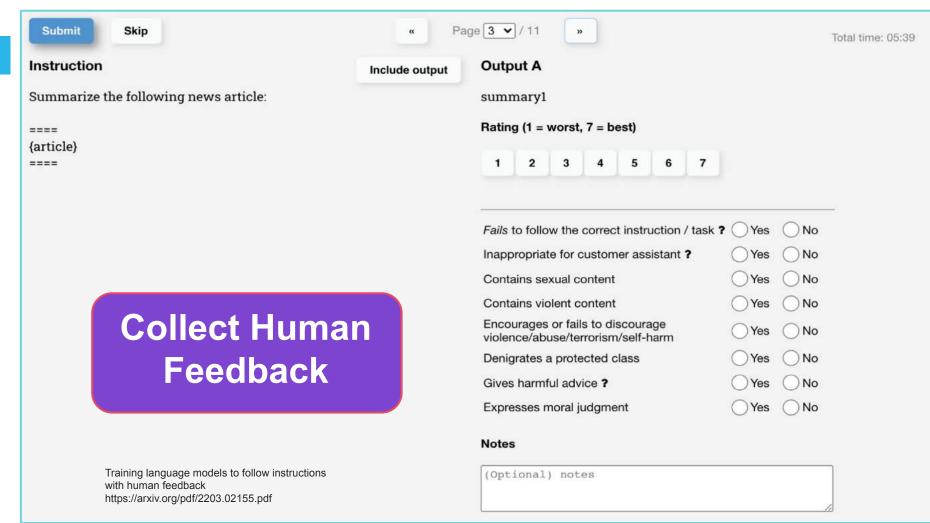
Dating Preferences



Let's learn everything

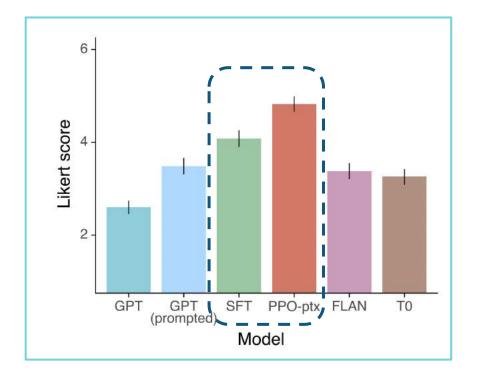


Easier to swipe



Using human feedback to improve answers

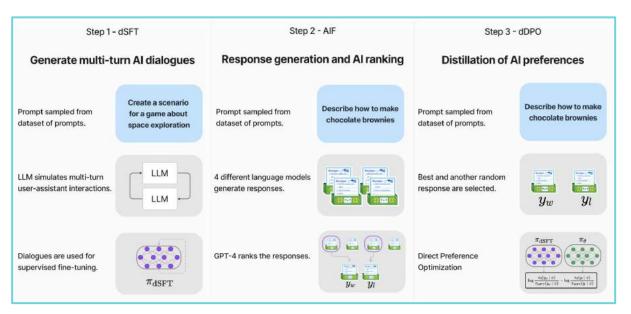
Likert scores on a 1-7 scale



Training language models to follow instructions with human feedback https://arxiv.org/pdf/2203.02155.pdf

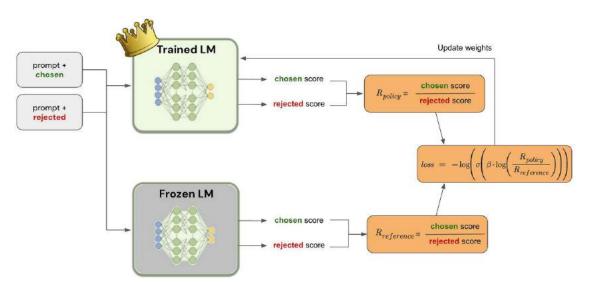
Multiple methods for using feedback

- Reinforcement with Human Feedback
- AI Feedback
- Direct Preference Optimization



Direct Preference Optimization

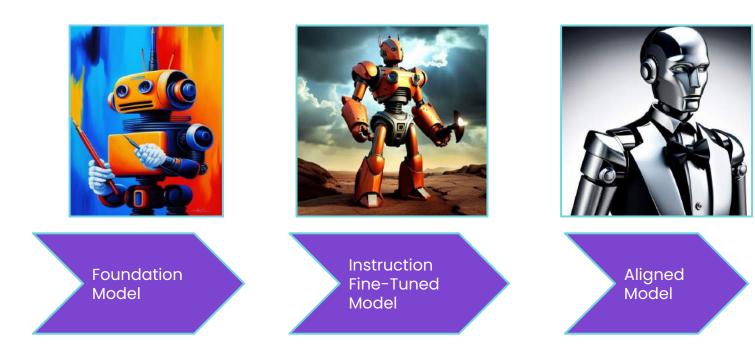
DPO is simpler approach that is providing competitive results for alignment training



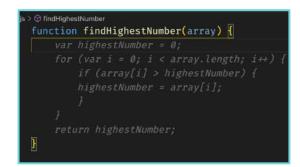
DPO: https://medium.com/@joaolages/direct-preference-optimization -dpo-622fc1f18707 Alignment Handbook: https://github.com/huggingface/alignment-handbook

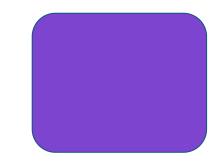


Recipe for ChatGPT









Chatbots Code Assistants Agents

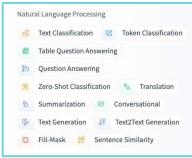


TRENDS IN GENERATIVE





Trends

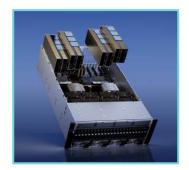


Alternatives to LLMs



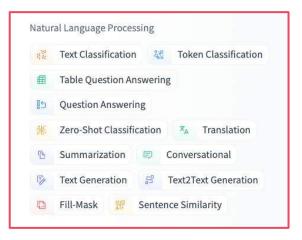
Open Source LLMs





Resources for Generative AI

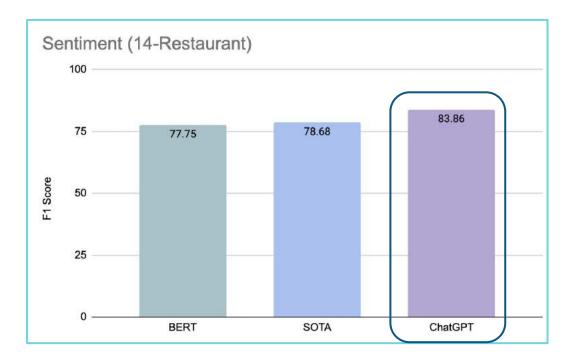




Alternatives to LLMs



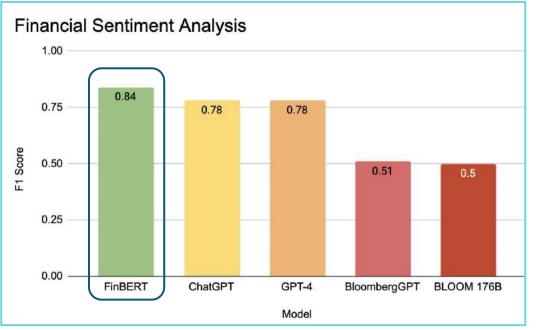
Compare the accuracy







Compare the accuracy



FinBERT Wins FinBERT beats GPT-4 BioBERT beats GPT-4

SqlCoder beats GPT-4

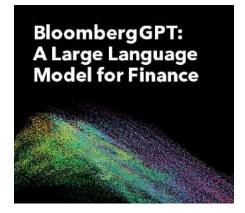
Stockfish beats GPT-4

DeepL beats GPT-4

Specialists win!

https://github.com/zeno-ml/zeno-build/tree/main/examples/analysis_gpt_mt/report https://arxiv.org/pdf/2303.17728.pdf https://github.com/defog-ai/sqlcoder https://chessily.com/blog/stockfish-vs-gpt-4-bing-ai/

Pretraining versus Fine Tuning a LLM





F1: 0.51 Pre-trained \$2.5 million F1: 0.85 Fine-Tuned \$65

Pretrain/Foundation models is the last resort!

Why Specialist/Smaller Model?

Accuracy: a smaller model fine-tuned for a specific purpose will almost always outperform a larger general-purpose model Speed: the smaller a model is, the faster it predicts Cost: they're less expensive to train and host Explainability/MRM: they're easier to understand and test for risk

Agility: they're faster to train and retrain, letting you iterate quicker

MLOps: established practices for managing smaller models

Specialist Datasets

🗏 Da	tase	ets: 🗟 databricks	da	atabricks	-dolly-1	.5k	'n
Tasks:	85	Question Answering	Ð	Summarization	Languages:	•	En

🗏 Da	tase	ets: wikipe	dia		♡ like	280
Tasks:	Ty-	Text Generation	Ø	Fill	-Mask	Sub-tasks



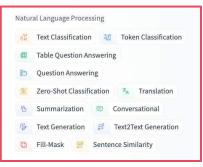


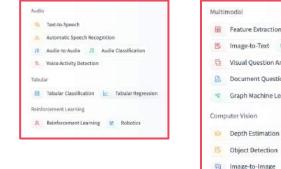




+ Domain (Finance, Healthcare, Environmental, Astronomy, ...)

Specialist Models



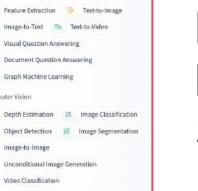


14

51

Zero-Shot Image Classification

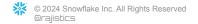
+ Domain (Finance, Healthcare, Environmental, Astronomy, ...)



Hugging Face hub has over 300k models



Open Source LLMs



Trends: Text->Image Generation

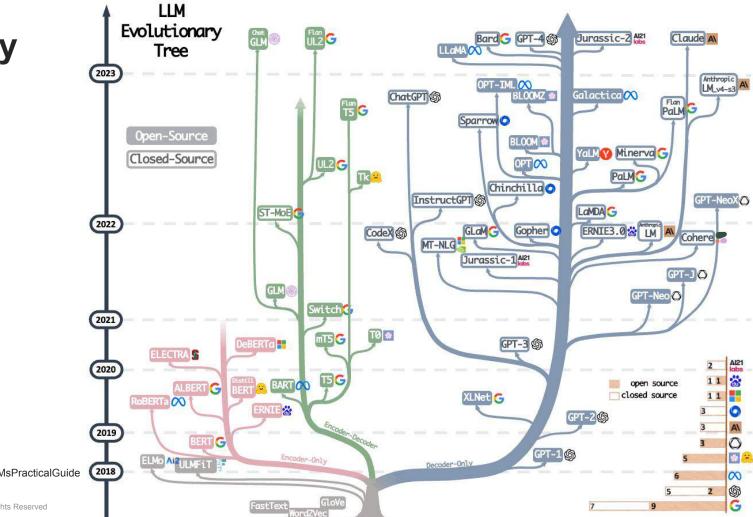






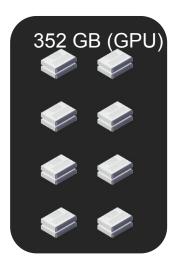
Dalle-Mini May 2022 30 seconds Stable Diffusion August 2022 8 seconds Stable Diffusion XL July 2023 4 seconds

So many LLMs!

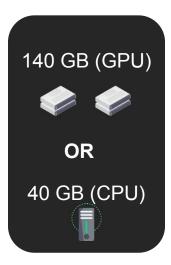


https://github.com/Mooler0410/LLMsPracticalGuide

Trends: Open Source LLMs



BLOOM (176B) July 2022 MMLU: 39.13



Llama-2 (70B) August 2023 MMLU: 68.9

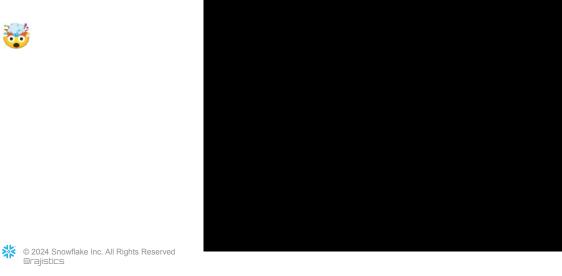


Smaug (72B) February 2024 MMLU: 77

Open Source LLM Leaderboard

more than 1600 LLMs evaluated!



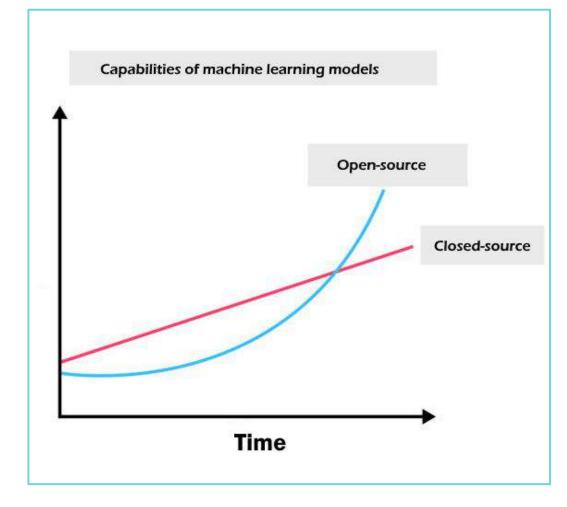


Pretrained Models

Open Al: GPT-4 (8K) GPT-4 (32K) GPT-3.5 (4k) GPT-3.5 (16k) babbage-002 davinci-002 **Open Source:** Falcon (180B) LLama-2 (70B) Tigerbot LLama (65B) Falcon (40B) LLama-2 (13B) MPT (30B) Atom GPT

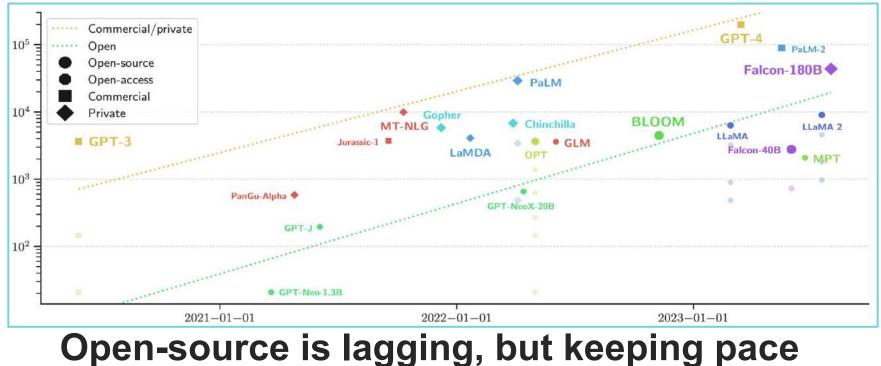
Open Source: Gowizard Phi-1 Galactica TinyStories Palmyra-Large RedPajama GPT-NeoX 80 more

Alternative to closed source software





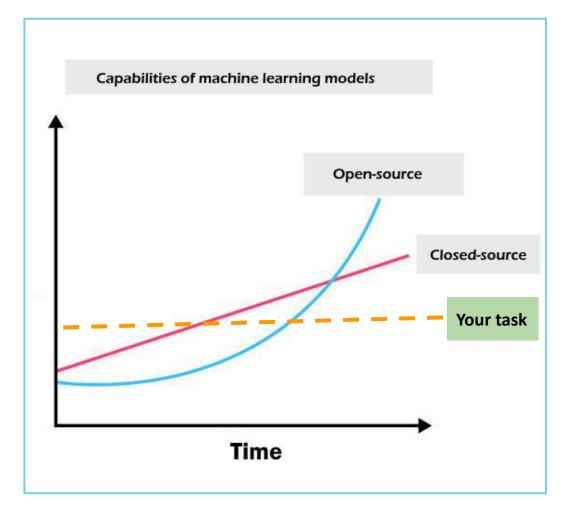
Trends: OSS versus Commercial Compute



© 2024 Snowflake Inc. All Rights Reserved

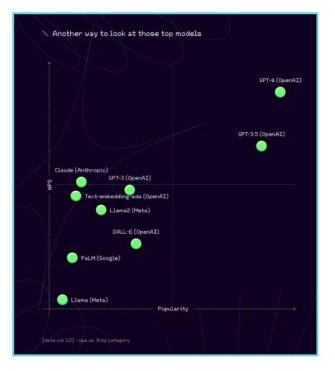
Julien Launay - Compute [PF-days]

Evaluate based on your task



Trends: NPS versus popularity

Open-source is lagging in popularity and satisfaction





Why Open Source?

IP protection: customers train their models on their data, and own them.

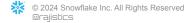
Freedom of choice: customers are not locked in. They can switch models anytime

Privacy: customers don't have to send their data to black box APIs

Transparency: customers have full visibility on the model and the training data. They can better identify potential biases or errors

IT flexibility: customers can train and deploy models anywhere they like

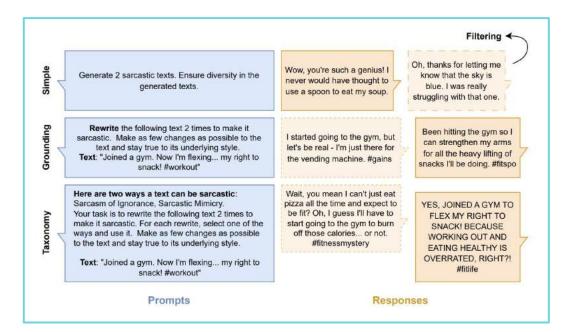




Generating Data with LLMs

LLM can create synthetic evaluation datasets for

- Pretraining
- instruction-tuning
- preference-tuning

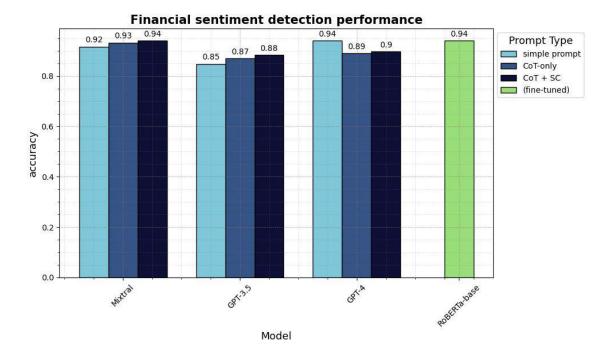


Generating Faithful Synthetic Data with Large Language Models: A Case Study in Computational Social Science https://arxiv.org/pdf/2305.15041.pdf

Better Data -> Cheaper and Faster

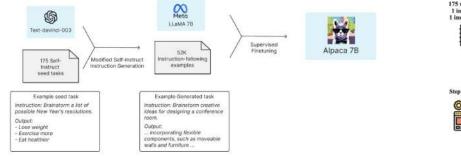
Cost to process 1 M sentences

- RobertA \$2.7
- GPT3.5 \$153

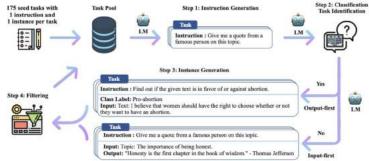


Synthetic data: save money, time and carbon with open source https://huggingface.co/blog/synthetic-data-save-costs

Use Distillation or Self Improvement



Distillation



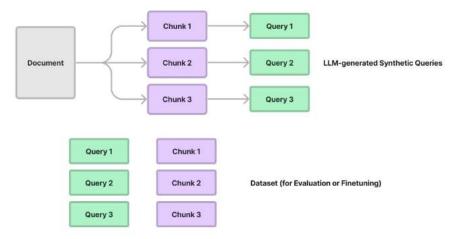
Self-Improvement

Synthetic Data for Finetuning: Distillation and Self-Improvement https://eugeneyan.com/writing/synthetic/



Pro Tip: Generate an synthetic evaluation dataset

You can use a LLM to help create synthetic evaluation datasets



Anthropic:

https://github.com/anthropics/anthropic-cookbook/blob/m ain/long_context/mc_qa.ipynb

Llama-Index:

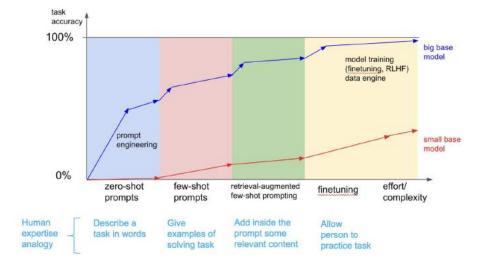
https://gpt-index.readthedocs.io/en/v0.8.30/examples/lo w_level/evaluation.html

https://www.databricks.com/blog/LLM-auto-eval-best-practices-RAG Jerry Liu: Evaluating and Optimizing your RAG App



Fine Tuning LLMs - Why

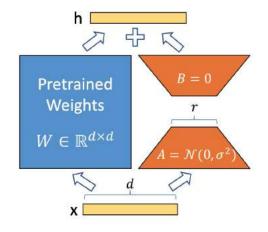
- Improve model performance
- Improve model efficiency (smaller)





Fine Tuning LLMs - How

- Supervised Fine-Tuning
- Parameter-Efficient
 Fine-Tuning (PeFT)
 LoRA





Methods for evaluating Generative AI

- Exact matching approach
- Similarity approach
- Functional Correctness
- Evaluation Benchmarks
- Human Evaluation
- Human

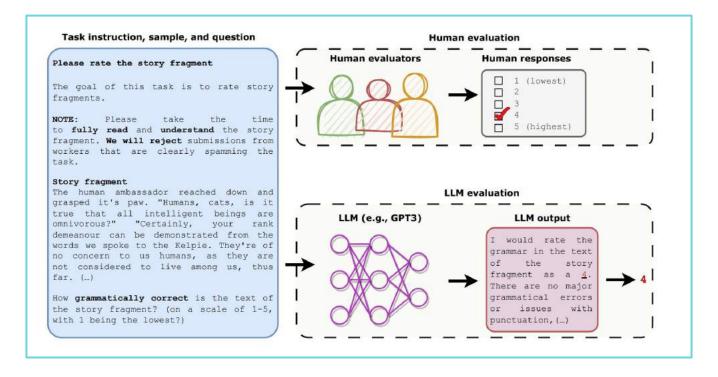
Comparison/Arena

- Model based Approaches
- Red Teaming

Generative AI Evaluation Methods



Model based evaluation



© 2024 Snowflake Inc. All Rights Reserved

C'mon Man - This isn't going to work

Bharat Saxena • 1st

2d •••

Bringing intelligence to Mainframes @ BMC Software | Explainable AI (XAI) | NLP ...

Rajiv Shah From personal experience, I am a big skeptic when it comes to using another model as an evaluator ... Hopefully you will be able to share some details from your presentation as some time in future.



Bright lines for model based evaluation

Assertion/Condition

- Length
- Language Match

Well known problems

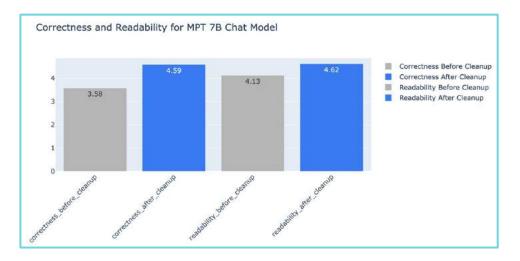
- Sentiment
- Toxicity

These evaluation prompts that take very little judgement on behalf of the model as an evaluator

Results: Improving Data Quality

Data cleaning improved the **correctness** of the LLM generated answers by up to **+20%**

Cleaning also **reduced** the number of tokens for the context by up to **-64%**



https://www.databricks.com/blog/announcing-mlflow-28-llm-judge-metrics-and-best-practices-llm-evaluation-rag-applications-part

Model based evaluation - Professionalism

Define Professionalism

III Grading Scale



```
professionalism = mlflow.metrics.make_genai_metric(
    name="professionalism",
    definition=(
        "Professionalism refers to the use of a formal, respectful, and appropriate sty.
        "tailored to the context and audience. It often involves avoiding overly casual
        "colloquialisms, and instead using clear, concise, and respectful language."
    ),
    grading_prompt=(
        "Professionalism: If the answer is written using a professional tone, below are
        "- Score 1: Language is extremely casual, informal, and may include slang or co.
        "professional contexts."
        "- Score 2: Language is casual but generally respectful and avoids strong inform
        "some informal professional settings."
        "- Score 3: Language is overall formal but still have casual words/phrases. Bord
        "- Score 4: Language is balanced and avoids extreme informality or formality. Su
        "- Score 5: Language is noticeably formal, respectful, and avoids casual element
        "business or academic settings. "
    ),
    examples=[professionalism_example_score_1, professionalism_example_score_2, profess:
    model="openai:/gpt-4",
    parameters={"temperature": 0.0},
    aggregations=["mean", "variance"],
    greater_is_better=True,
```

Model based evaluation - Professionalism

Define Professionalism

III Grading Scale

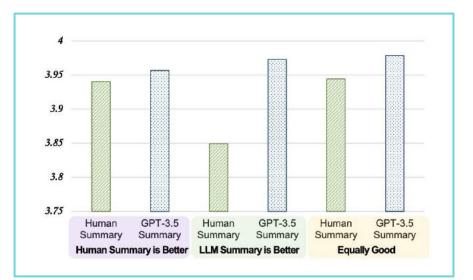
```
🤖 Select a model
```

```
professionalism_example_score_2 = mlflow.metrics.EvaluationExample(
    input="What is MLflow?",
    output=(
        "MLflow is like your friendly neighborhood toolkit for managing your machine le
        "you track experiments, package your code and models, and collaborate with your
        "workflow smoother. It's like your Swiss Army knife for machine learning!"
    ),
    score=2,
    justification=(
        "The response is written in a casual tone. It uses contractions, filler words s
        "exclamation points, which make it sound less professional."
    ),
```

Model evaluation – human alignment

It appears to align with humans

Human and GPT-4 judges can reach above 80% agreement on the correctness and readability score. And if we lower the requirement to be smaller or equal than 1 score difference, the agreement level can reach above 95%.



https://arxiv.org/abs/2305.01937 https://www.databricks.com/blog/LLM-auto-eval-best-practices-RAG https://arxiv.org/abs/2303.16634 https://arxiv.org/pdf/2306.05685.pdf

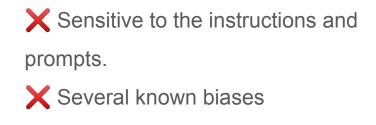
Summary: Model based evaluation

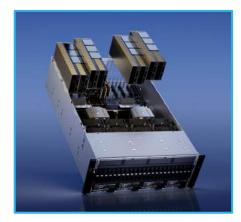
Cheaper and faster than human evaluation

V Align better with humans than reference-based

and reference free baselines

Can provide a more fine grained continuous score by re-weighting the discrete scores by their respective token probabilities.

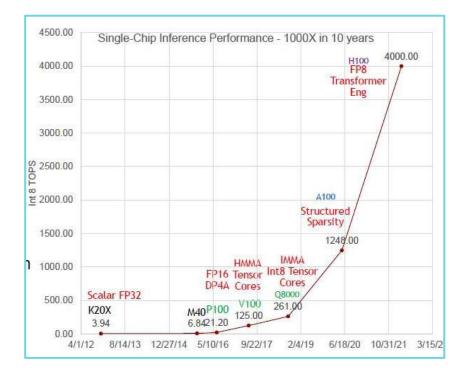




Resources for Generative AI



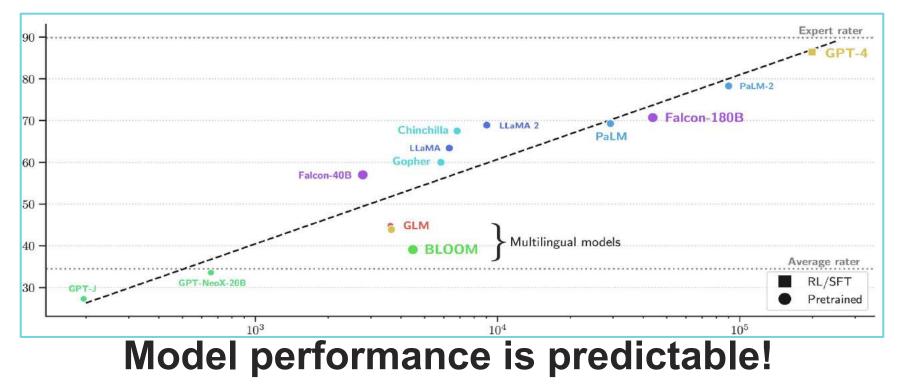
Trends: 1000X on Compute



© 2024 Snowflake Inc. All Rights Reserved

https://epochai.org/blog/who-is-leading-in-ai-an-analysis-of-in dustry-ai-research

Trends: Knowledge versus compute





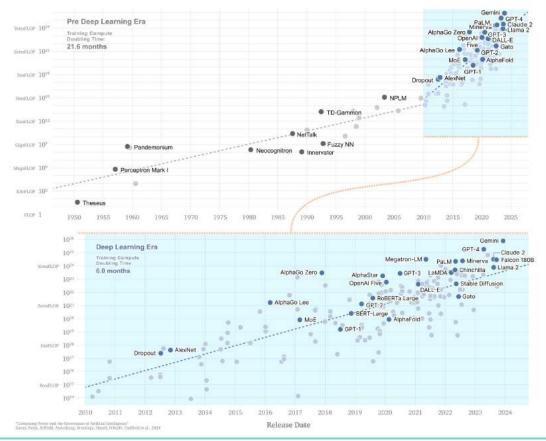
Trends: Compute

Models get better with more compute

Computing Power and the Governance of Artificial Intelligence: https://arxiv.org/pdf/2402.08797.pdf

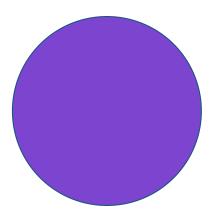
Compute Used for AI Training Runs

Total compute used to train notable Al models, measured in total FLOP (floating-point operations) | Logarithmic



Trends: Compute required for LLMs

•

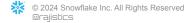


DistilBERT 60M Parameters 48.5 GFLOPs/query

.

Llama-2 7B parameters 15 TFLOPs/query GPT-4 111B * 16 parameters ~600 TFLOPs/query

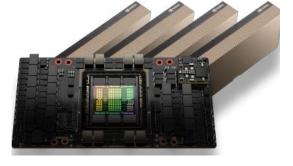
** - Guesses by Raj, don't plan on it



Trends: Compute Options for LLMs







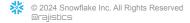
iPhone 8 400 GFLOPs

DistilBERT 60M Parameters 48.5 GFLOPs/query iPhone 14 2 TFLOPs

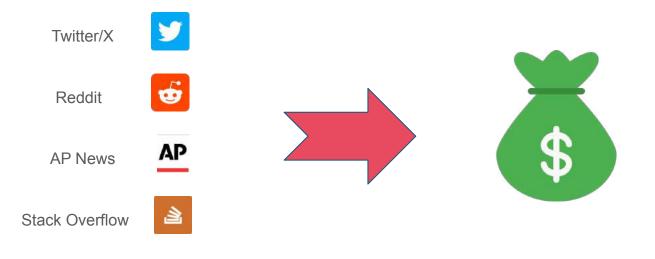
Llama-2 7B parameters 15 TFLOPs/query NVIDIA H100 67 TFLOPs

GPT-4 111B * 16 parameters ~600 TFLOPs/query

** - Guesses by Raj, don't plan on it



Trends: Access to Data is Harder

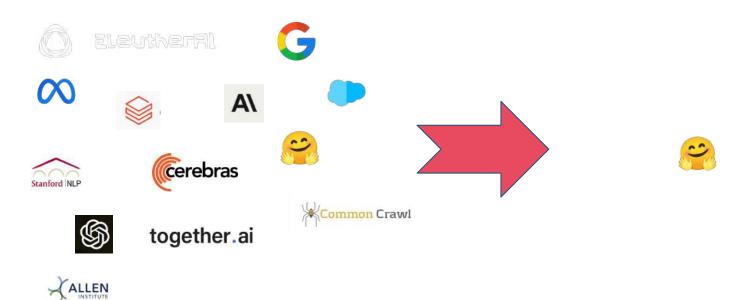


Widespread scraping for data

Paid licensing for data Opt out of training in robots.txt

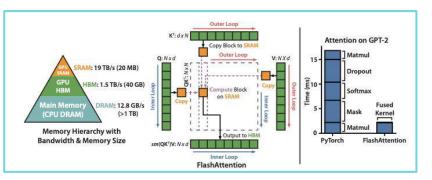
Trends: Access to Data is Easier

Hugging Face Hub



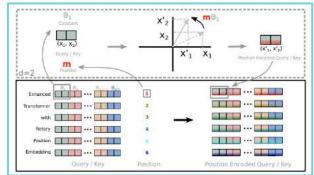
Organizations sharing datasets

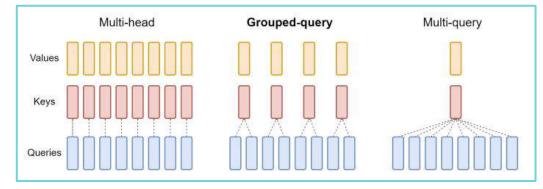
Recent Architectural Improvements



Rotary Position Embedding (RoPE)





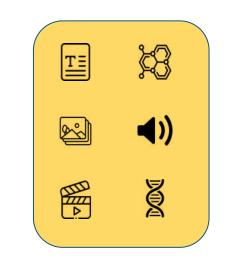


Flash Attention:https://arxiv.org/abs/2205.14135 ROPE: https://arxiv.org/abs/2104.09864 MQA: https://arxiv.org/pdf/2305.13245.pdf

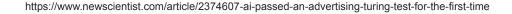
Trends: MultiModal







Moving to production: LayoutLM, GPT4, IDEFICS





Risks with LLMs: Hallucinations

Generative models are always dreaming

The New York Eimes

Here's What Happens When Your Lawyer Uses ChatGPT

A lawyer representing a man who sued an airline relied on artificial intelligence to help prepare a court filing. It did not go well.



Risks of Large Language Models

Bias: model predictions that favor particular groups
Untrue outputs / Hallucinations: models quite confidently output false information
Interpretability: don't have good tools to understand these models
Legal concerns: did you license the training data for the model? are the outputs of the model infringing?
Security: new attacks like prompt injection



Trends: Impact of Jobs







AI Providing Ethical Advice

AI for story design and acting

Negotiating a NDA

https://www.gamesradar.com/from-star-wars-to-starfield-voice-actors-hit-out-at-microsofts-ai-decision-if-you-want-to-start-a-voice-acting-career-dont-bother/ https://mackinstitute.wharton.upenn.edu/wp-content/uploads/2023/10/Can-AI-Provide-Ethical-Advice_2.pdf https://www.bbc.com/news/business-67238386



Generative AI: A Survey of Current Practices, Challenges, and Best Practices



© 2024 Snowflake Inc. All Rights Reserved